

# Just the Job Information Sheet

## Job title

KFC, Pizza Hut - Team Member

Carl's Jr - Crew Member

Starbucks Coffee - Barista

## Job description

Prepare and serve all food and beverage products to Restaurant Brands (KFC, Pizza Hut, Carl's Jr & Starbucks) customers in accordance to the company policies and procedures.

A competent Team Member, Crew Member and Barista will demonstrate the following:

- Display a positive and can-do attitude
- Take pride in their personal presentation and appearance
- Meet and greet every customer with a warm and friendly smile
- Show the desire to exceed customers expectations
- Show team play and assist their colleagues
- Ability to work well in a fast paced restaurant environment
- Show punctuality and reliability

## Qualifications required

While there are no mandatory qualifications required, it is useful to have the following:

- Diploma, Certificate or study pertaining to the Hospitality Industry
- Previous customer service certificates or training records
- Basic Food Safety and Food Hygiene Certificate
- Previous work experience in Customer Service

## General requirements

Restaurant Brands New Zealand is a publicly listed company that operates the **KFC**, **Pizza Hut**, **Starbucks Coffee** and **Carl's Jr.** brands in New Zealand. All brands run a seven day a week operation and are supported by the Head Office based in Auckland.

## Training costs

N/A - New recruits to the business will be paid a base/entry rate during their initial training period.

## Career path

Restaurant Brands offers employees career advancement opportunities and recognises high achievers within the business. A training and development plan is put in place for each new employee to follow. From a Team Member position, you can move into a Shift Supervisor position, to an Assistant Manager position and eventually to managing the store as a Restaurant/Store Manager.

Restaurant Brands Head Office is another area within the business which can be explored re career opportunities.

**Wage & Salary ranges**

At Restaurant Brands we encourage further training and development and recognise hard working employees. Working in store gives you the opportunity to earn more when you continue to complete training modules.

**How to increase the chances of successfully entering this industry**

When applying for any position, it is a good idea to research as much as you can about the position you are interested in. Visit the company website or visit a store to see what it is like!

Restaurant Brands has a website specifically for career opportunities so visit us at [www.servingupthefuture.co.nz](http://www.servingupthefuture.co.nz).

A job application says a lot about you! So take the time to complete it thoroughly as this is part of the selection process.

**Other places to source information about this job**

[www.restaurantbrands.co.nz](http://www.restaurantbrands.co.nz)

[www.servingupthefuture.co.nz](http://www.servingupthefuture.co.nz)